

K9 Health Center Terms & Conditions

1. Whilst every care is taken of the dogs undergoing treatment and in the maintenance of the water and equipment, all dogs receive hydrotherapy treatment entirely at their owner's risk.
2. All individual treatments sessions must be paid for at the time of treatment.
3. Session fees may be charged in full if an appointment is broken or cancelled without 24 hours' notice.
4. Dogs will not be treated without the prior authorization of their veterinary Surgeon in way of a signed Veterinary Referral given to the K9 Health Center as per the Veterinary Licensing Act and Texas Board Rules, Chapter 573, Subchapter B, Paragraph 1 A-C.
5. Dogs with infectious or contagious conditions, such as eye, ear or skin infections will not be treated. Owners are advised to cancel all appointments with at least 24 hours' notice, until the condition is clear. Normal cancellation conditions apply.
6. K9 Health Center will require sight of the vaccination certificate prior to commencement of treatment. We do appreciate some dogs are unable for whatever reason to be vaccinated and there are procedures in place for such patients but approval must be given in writing by your veterinary surgeon and attendance is at your own risk.
7. Owners are required to notify K9 Health Center if during a course of treatments, the dog's injuries or condition worsens, or if the veterinary surgeon advises that the treatment is stopped or suspended.
8. K9 Health Center reserves the right to refuse treatment to any dog.
9. It is the owner's responsibility to poop a scoop after their dog, whilst on company premises and its surrounding environment.
10. K9 Health Center cannot be held responsible for any loss or damage to vehicles or personal property, howsoever occasioned whilst on company premises.
11. K9 Health Center cannot be held responsible for any loss or injury to any person or animal, howsoever occasioned, whilst on company premises.
12. Bitches in season will not be able to attend sessions until their season is finished this usually lasts between 7-10 days so she will be ready to return for treatment after 2 weeks unless otherwise advised by your veterinary surgeon.
13. Owners are requested not to feed their dog for at least 4 hours before attending an appointment and ensure that the dog has emptied its bowels before arriving. A surcharge of \$125 will be made for dogs that defecate in the pool, as we will have to close the pool to clean it. A surcharge of \$250 will be made for dogs which foul the pool with diarrhea as the pool will require complete emptying and will be closed for 3 days.
14. K9 Health Center reserves the right to use video footage and take photographs during sessions.
15. When visiting K9 Health Center all persons are advised to wear sensible shoes with non-slip soles if possible. The floor in the poolroom can become very wet during treatment sessions and it may become slippery.
16. Owners are responsible for any charges made by their Veterinary Surgeon for the completion of the registration and referral consent forms required by K9 Health Center.
17. Owners are requested not to exercise their dog on treatment days as this can interfere with progress that he or she makes.
18. Dogs which have suffered from diarrhea within 72 hours prior to the scheduled appointment will NOT be accepted for swimming.
19. We advise owners not to feed their dog their normal meal until approximately 1 hour after swimming.

DECLARATION

I/we have read and fully accept K9 Health Center terms and conditions. I understand and I acknowledge that musculoskeletal manipulation (MSM) is considered by Texas law to be an alternative therapy.

Client Print Name:

Signature:

K9 Health Centre

Hydro therapist Signature: